

Please be aware that AP Customer Service operations have changed on **SEPTEMBER 19TH**, please consider information below:

For invoice status, check the [Jaggaer portal](#) or utilize the following emails:

Division	Email	PO/ERP
PPG INDUSTRIES	<a href="mailto:AP_USCA_Oracle@ppg.com">AP_USCA_Oracle@ppg.com</a>	<b>Oracle:</b> 6 digits (normally 1XXXXX / 6XXXXX / 7XXXXX) and ePro PO's (EPO, ESPO, EOPO)
PPG Architectural and PMC	<a href="mailto:AP_USCA_SAP@ppg.com">AP_USCA_SAP@ppg.com</a>	<b>SAP:</b> 10 digits (normally 457XXXXXXXX/455XXXXXXXX) and ePro PO's (EPO, ESPO, EOPO)

**ePro PO Guidance:** To determine whether an ePro PO is for SAP or Oracle, check the **Bill To Address** section of your PO.

Oracle = 4-digit numeric  
Examples: 0021 or 0819

SAP = 4-digit alpha-numeric  
Examples: US04 or CA01

Bill To Address	
PPG Industries, Inc	
One PPG Place	
Pittsburgh, PA 15272	
United States	
Bill To Address Code	0808

o [PPG-EMEA-AP-Support-Contacts](#)

**Please do not contact AP representatives directly as no response will be provided.**