

Supplier Awareness FAQ

Question	Answer
What is ePro?	ePro is PPG's global solution for managing supplier relationships, conducting sourcing events, and purchasing indirect goods and services. The solution is hosted by Jaggaer.
What does it cost to use ePro?	There are no fees to register or transact via ePro (hosted by Jaggaer).
How will I use ePro?	<p>Suppliers will use ePro to perform many interactions with PPG, including:</p> <ul style="list-style-type: none"> • Registering and maintaining their organization's data, including address, banking and contact details • Submitting required onboarding documentation • Participating in sourcing events • Reviewing and finalizing contracts for goods / services <p>Indirect suppliers will also use ePro for:</p> <ul style="list-style-type: none"> • Maintaining catalogs of negotiated goods / services • Receiving and acknowledging purchase orders (POs) electronically • Submitting invoices and monitoring payment status
What are the benefits for suppliers?	<p><u>All suppliers:</u></p> <ul style="list-style-type: none"> • Ability to easily maintain and update your organization's data via the ePro portal • System notifications advise of expiring certificates so they can be addressed timely • Enhanced capabilities for suppliers participating in sourcing events or contract negotiations <p><u>Indirect Suppliers:</u></p> <ul style="list-style-type: none"> • Electronic transmission of POs and the ability to submit invoices electronically through the ePro portal • Real time visibility of POs, invoice status and payment information in one location • Fewer data errors with invoice data validated prior to submission, reducing the volume of payment disputes
How will I register?	<ul style="list-style-type: none"> • Suppliers will receive an email invite from PPG and Jaggaer with a link to register and create a profile in ePro
When do I need to register?	<ul style="list-style-type: none"> • Indirect suppliers will receive invites to register, starting in February 2021. Upon receipt of the invite, suppliers should promptly register. • Direct suppliers (raw materials) will be included in future registration campaigns • All suppliers will be required to register prior to participating in a sourcing event, signing a new contract, or updating organization information (e.g., address, banking, contact details)
What happens if I do not register?	<ul style="list-style-type: none"> • Registration is mandatory. PPG will not include suppliers in sourcing events or renew a contract until registration is completed. Suppliers who do not register will not do business with PPG going forward.