

Panduan Acuan Cepat Obrolan Langsung – Dukungan pemasok

Pemasok memiliki opsi tambahan saat menghubungi Jaggaer untuk mendapatkan dukungan: **Obrolan langsung** (Live chat).

Bagaimana cara menggunakan obrolan langsung?

Masuk ke dukungan pemasok Jaggaer: [JAGGAER: Dukungan Pemasok dan Mitra Komprehensif](#)

JAGGAER SOLUTIONS ▾ PRODUCTS ▾ PARTNERS ▾ CUSTOMERS ▾ WHY JAGGAER ▾ RESOURCES ▾ CONTACT

Supplier Support

Whether you're a supplier or partner, JAGGAER support is here for you. Learn about our supplier support programs.

If you're a JAGGAER Supplier in need of support, submit a supplier support ticket or call Support

[Submit a Supplier Support Request ▶](#) [Call Support ▶](#)

1. Untuk mengakses Obrolan Langsung, klik '**Submit a Supplier Support Request**' ('Ajukan permintaan dukungan pemasok')

JAGGAER

Supplier Support Request

NOTICE Speak to a Live Agent via Chat! (available during business hours 9:00 AM - 10:00 PM CET)

Use the Chat Bubble in the bottom right of the screen to get connected to a live agent which will lead to the fastest resolution time for your case.

Otherwise, use the form below to submit a Case.

Please briefly describe the issue you are having

Please enter your company name

Please enter your first and last name

Please make sure you enter a valid email format as shown in the example and only enter ONE email address. If you enter more than one or an invalid format, your case may not be received.

Please enter your email address
you@example.com

Please enter your phone number

What is your preferred language?
--None--

Please enter your username if applicable

Please limit the field below to 255 characters - if it is too long, you will receive a submission error. You can remove characters from the end of the string to get to the 255 limit, leaving the beginning of the value.

Please enter the url or website page you are having issues with

Catatan: Obrolan Langsung tersedia selama jam kerja

2. Kemudian, klik tombol LIVE CHAT (OBROLAN LANGSUNG) di bagian bawah halaman. Tersedia dalam **berbagai bahasa!**

[LIVE CHAT](#)