

快速參考指南 即時聊天 - 供應商支援

供應商還有一個方法可以聯絡 Jaggaer 尋求支援：**即時聊天**。

如何使用即時聊天？

登入 Jaggaer 供應商支援：[JAGGAER：全面的供應商和合作夥伴支援](#)

Supplier Support

Whether you're a supplier or partner, JAGGAER support is here for you. Learn about our supplier support programs.

If you're a JAGGAER Supplier in need of support, submit a supplier support ticket or call Support

[Submit a Supplier Support Request](#) [Call Support](#)

1. 若要進行即時聊天，請點擊「**Submit a Supplier Support Request**」（提交供應商支援請求）

Supplier Support Request

NOTICE Speak to a Live Agent via Chat! (available during business hours 9:00 AM - 10:00 PM CET)

Use the Chat Bubble in the bottom right of the screen to get connected to a live agent which will lead to the fastest resolution time for your case.

Otherwise, use the form below to submit a Case.

Please briefly describe the issue you are having

Please enter your company name

Please enter your first and last name

Please make sure you enter a valid email format as shown in the example and only enter ONE email address. If you enter more than one or an invalid format, your case may not be received.

Please enter your email address
you@example.com

Please enter your phone number

What is your preferred language?
--None--

Please enter your username if applicable

Please limit the field below to 255 characters - if it is too long, you will receive a submission error. You can remove characters from the end of the string to get to the 255 limit, leaving the beginning of the value.

Please enter the url or website page you are having issues with

備註：在工作時間內提供即時聊天服務

2. 然後點擊頁面底部的**即時聊天** 按鈕。提供多種語言服務！