

## 快速参考指南 在线聊天 - 供应商支持

供应商在联系 Jaggaer 寻求支持时还有一个额外的选择：[在线聊天](#)。

### 如何使用在线聊天？

登录 Jaggaer 供应商支持：[JAGGAER: 全面的供应商和合作伙伴支持](#)

**JAGGAER** SOLUTIONS ▾ PRODUCTS ▾ PARTNERS ▾ CUSTOMERS ▾ WHY JAGGAER ▾ RESOURCES ▾ CONTACT

### Supplier Support

Whether you're a supplier or partner, JAGGAER support is here for you. Learn about our supplier support programs.

If you're a JAGGAER Supplier in need of support, submit a supplier support ticket or call Support

[Submit a Supplier Support Request](#) [Call Support](#)

1. 要访问在线聊天，请单击  
“Submit a Supplier Support Request”  
(提交供应商支持请求)

**JAGGAER**

### Supplier Support Request

**\*NOTICE\*** Speak to a Live Agent via Chat! (available during business hours 9:00 AM - 10:00 PM CET)

Use the Chat Bubble in the bottom right of the screen to get connected to a live agent which will lead to the fastest resolution time for your case.

Otherwise, use the form below to submit a Case.

Please briefly describe the issue you are having

Please enter your company name

Please enter your first and last name

Please make sure you enter a valid email format as shown in the example and only enter ONE email address. If you enter more than one or an invalid format, your case may not be received.

Please enter your email address  
you@example.com

Please enter your phone number

What is your preferred language?  
--None--

Please enter your username if applicable

Please limit the field below to 255 characters - if it is too long, you will receive a submission error. You can remove characters from the end of the string to get to the 255 limit, leaving the beginning of the value.

Please enter the url or website page you are having issues with

请注意：可在工作时间使用在线聊天

2. 然后点击页面底部的“LIVE CHAT”  
(在线聊天)按钮。提供多种语言版本!